

New America School
E-Rate Form 470 #284210000931476
Responses to Inquiries – October 24, 2011

Per e-rate regulations, the New America School will publically answer all questions submitted in writing regarding Form 470 #284210000931476. New America School will do so by emailing responses to all questions to all vendors that have made inquiries regarding this Form 470. These responses will be distributed weekly or as necessary. Responses will also be posted on the New America School web site <http://www.newamericaschool.org/home.asp> weekly.

1. Please let us know which type of webhosting solution you are looking to invest in so we know how to respond:

POSSIBLE WEBHOSTING SOLUTIONS

- A. Webhosting Platform:** For districts/schools that need a solution for websites, hosting and a secure social learning network for safe district, school and global collaboration. Social Learning Network includes: groups, classrooms, web 2.0 tools, policy management, managed access to 3rd party apps and secure connection with global classrooms.
- B. Webhosting Service:** For districts/schools that need a solution for websites, hosting and web 2.0 tools for safe district/school collaboration.
- C. Basic Hosting:** For districts/schools that have created their own websites and just need hosting.

Answer: NAS is interested in solution #C

2. Can you provide additional technical details about the equipment that requires a maintenance bid response?

Service	Quantity and/or Capacity	Additional Details
Maintain firewalls and routers	8 firewalls & routers - est. 4 hrs./month	Routers are Cisco (2600 and 2500 series); firewalls are Cisco Pix, NetScreen, and various consumer firewall/routers.
Maintain system-wide infrastructure servers at non-profit office / headquarters	3 servers - est. 6 hrs./month	Servers are running Windows Server 2003 and 2008.
Maintain LAN infrastructure: switches, access points, etc.	16 switches, access points, etc. - est. 8 hrs./month	Switches are mostly Netgear, some managed, some not; access points are Aerohive and various consumer-grade, principally Linksys.
Maintain IP phone systems	4 PBXs + 110 phones - est. 6 hrs./month	Phone system is Allworx 6x PBX's; phones are Allworx 9212; PAETEC provides dialtone via SIP. In addition, there are analog lines at every location, 4 at one site, 2 at each of the others.
Support inter-campus WAN network and Internet connectivity at each school	8 circuits - est. 8 hrs./month	Inter-campus is a 4-way PAETEC MPLS network. Internet is Comcast at 2 campuses, Mile High Online at the other two.